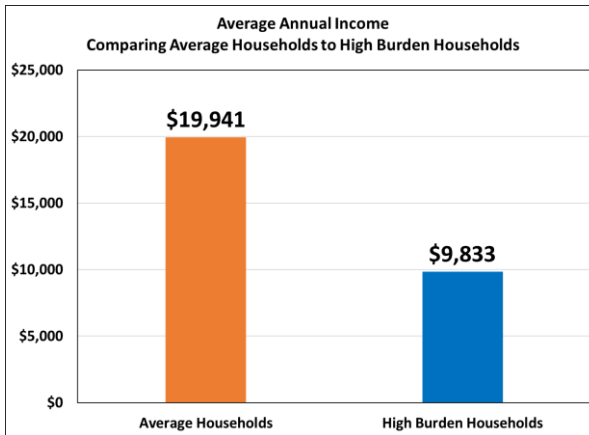


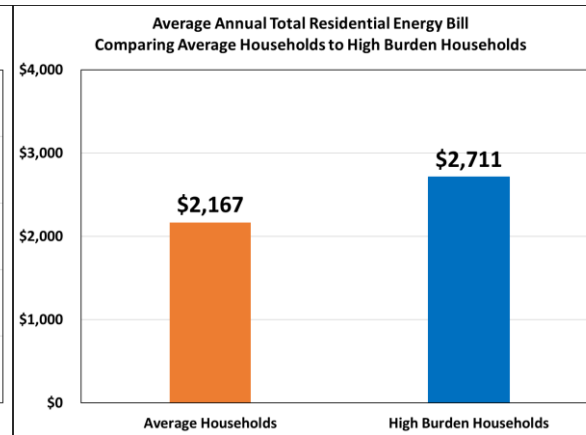
**FY 2018 LIHEAP Performance Measures  
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The charts on this page present key metrics comparing high burden recipient households to the average recipient household. The first three charts provide a summary of the average annual income, average annual total residential energy bill (main heating fuel bill and electric), and pre-LIHEAP energy burden for high burden recipient households and the average recipient household.

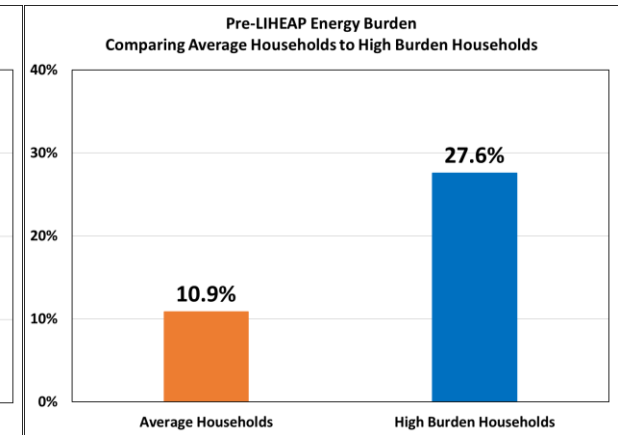
**Figure 1-1**



**Figure 1-2**

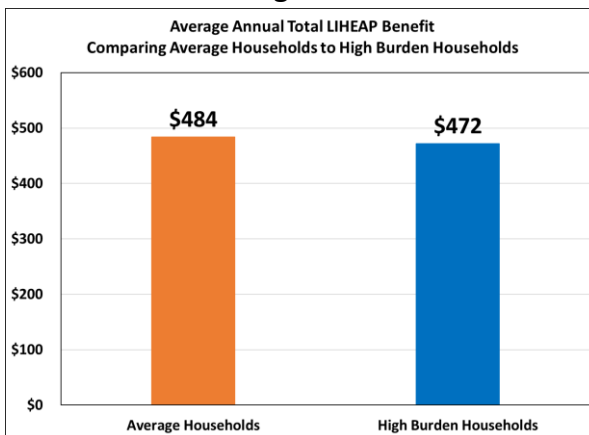


**Figure 1-3**

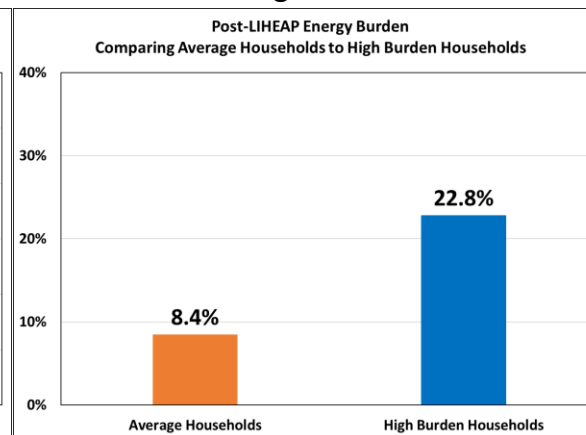


The second three charts below provide a summary of the average annual total LIHEAP benefit, post-LIHEAP energy burden, and the percentage of energy bill paid by LIHEAP, comparing high burden recipient households to the average recipient household.

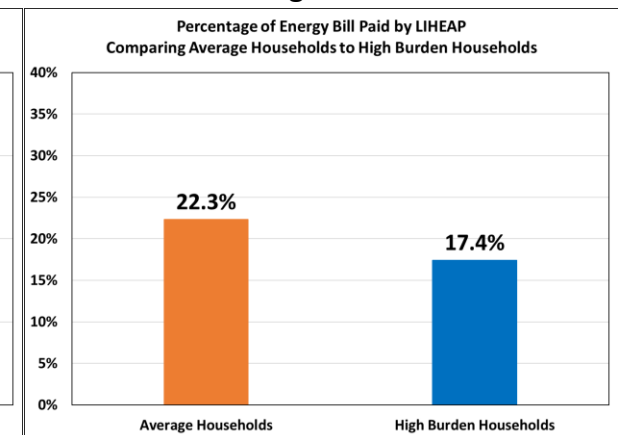
**Figure 1-4**



**Figure 1-5**



**Figure 1-6**



**Note:** the data shown in Figure 1-1 through Figure 1-6 are broken down by heating fuel type in the charts on pages 2—4.

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Figure 2-1

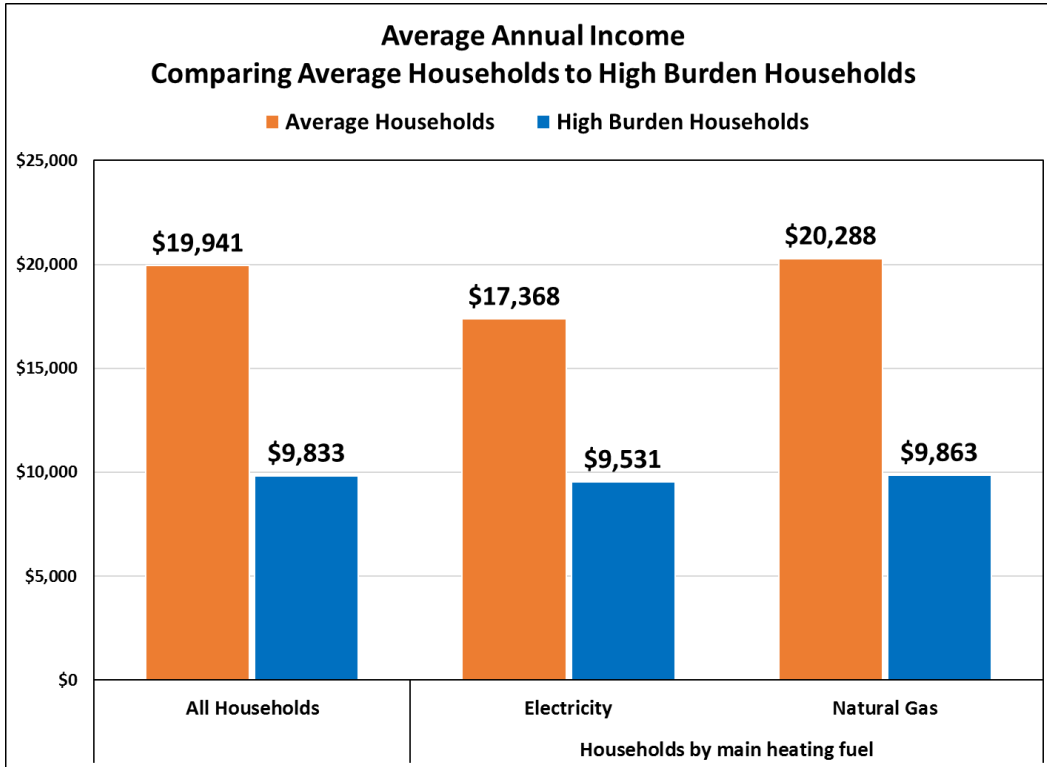
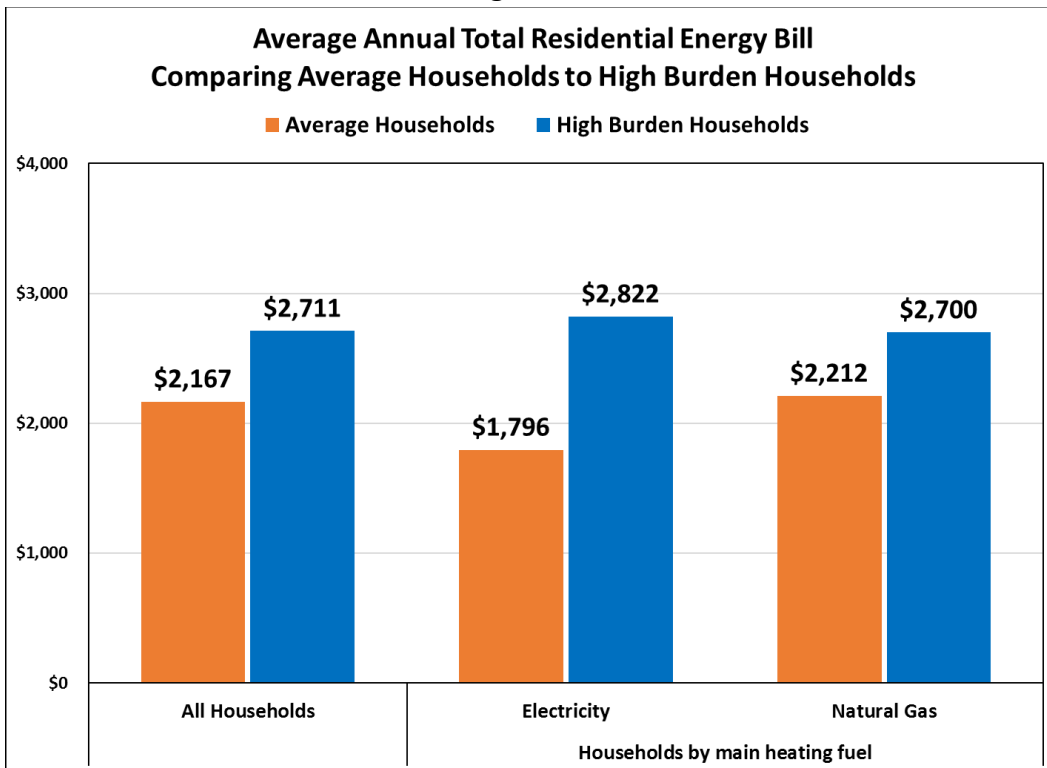


Figure 2-2



FY 2018 LIHEAP Performance Measures  
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Figure 2-3

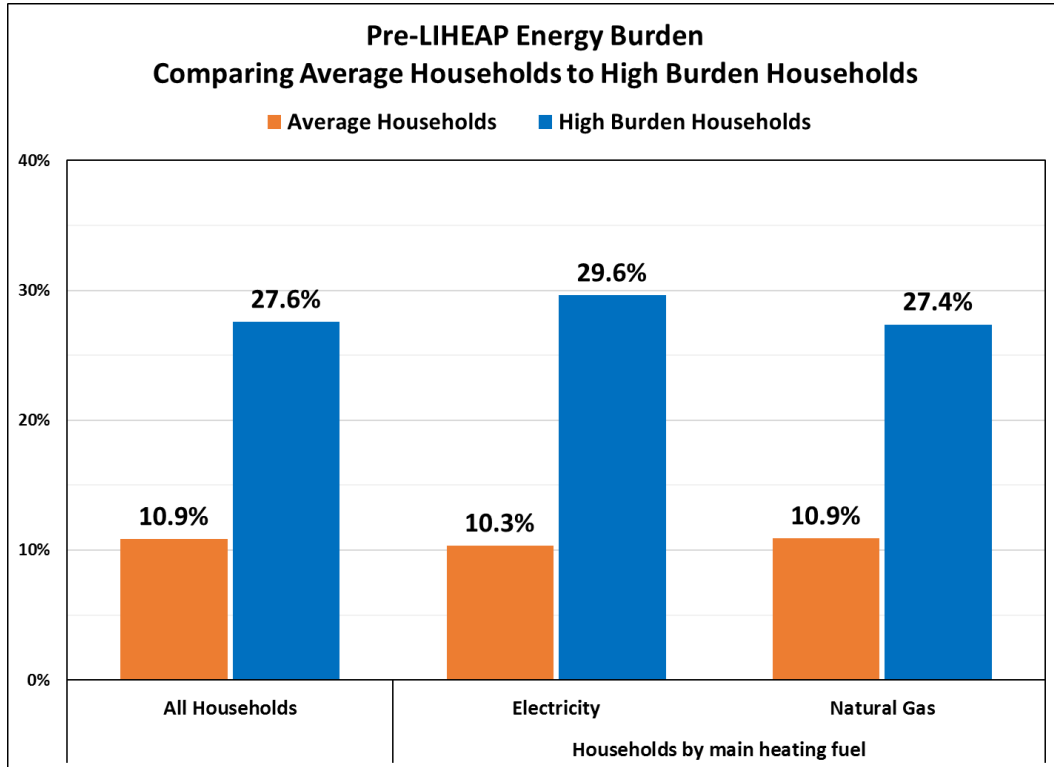
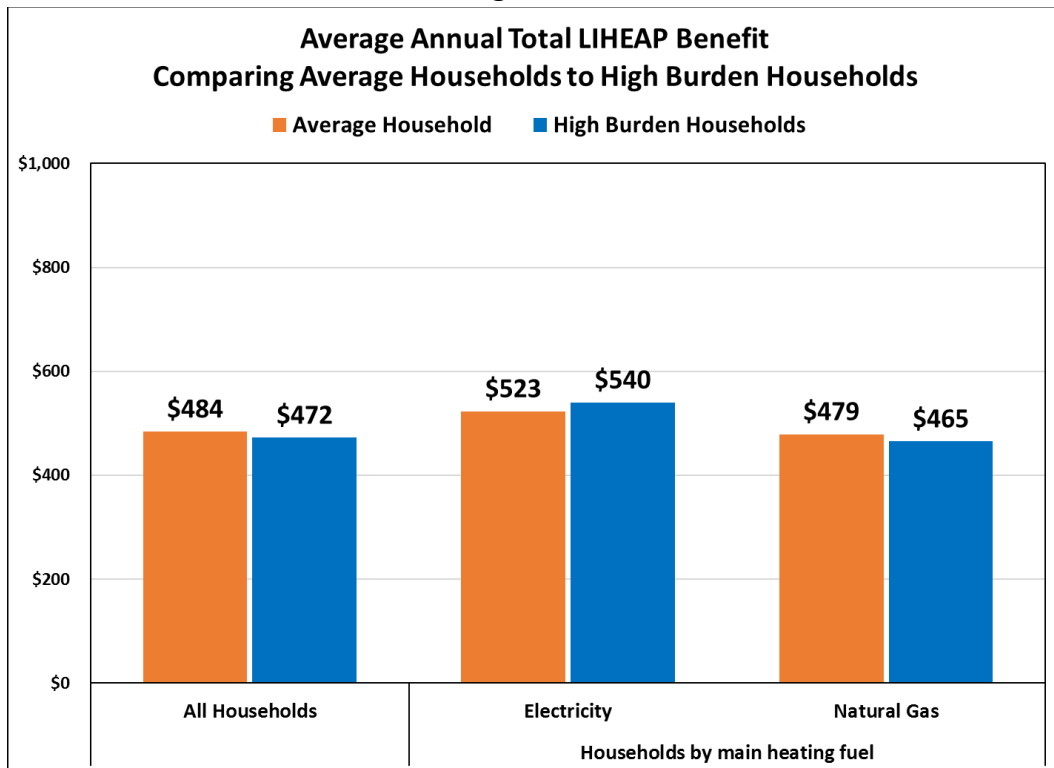


Figure 2-4



FY 2018 LIHEAP Performance Measures  
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Figure 2-5

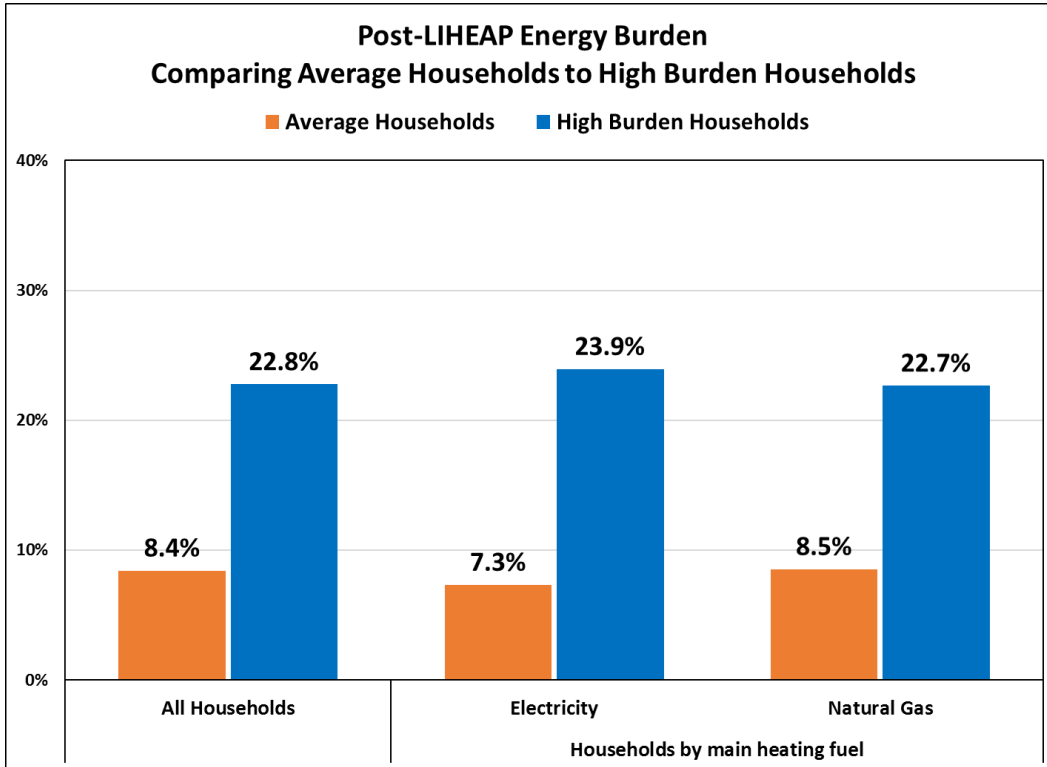
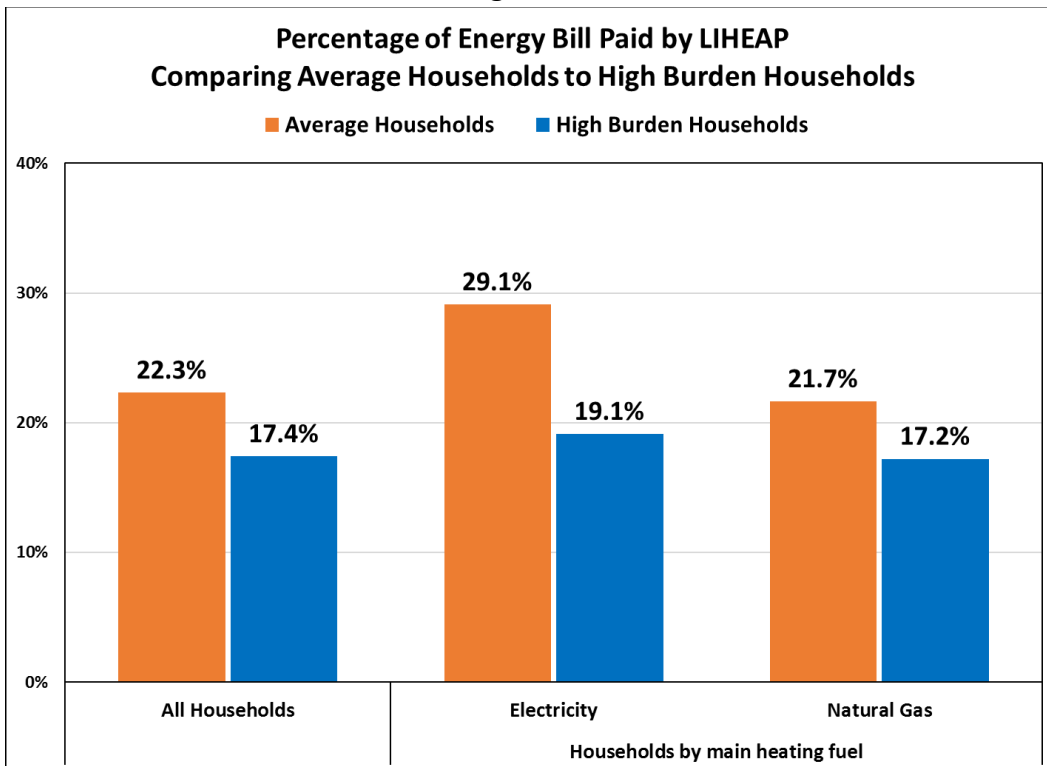


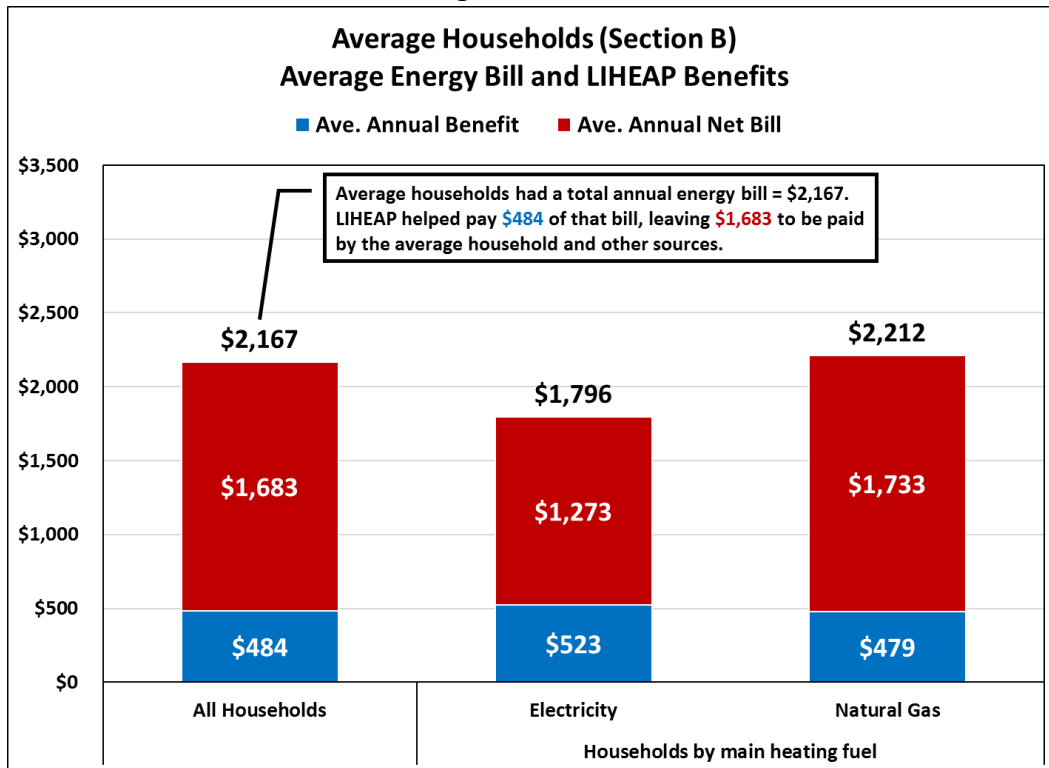
Figure 2-6



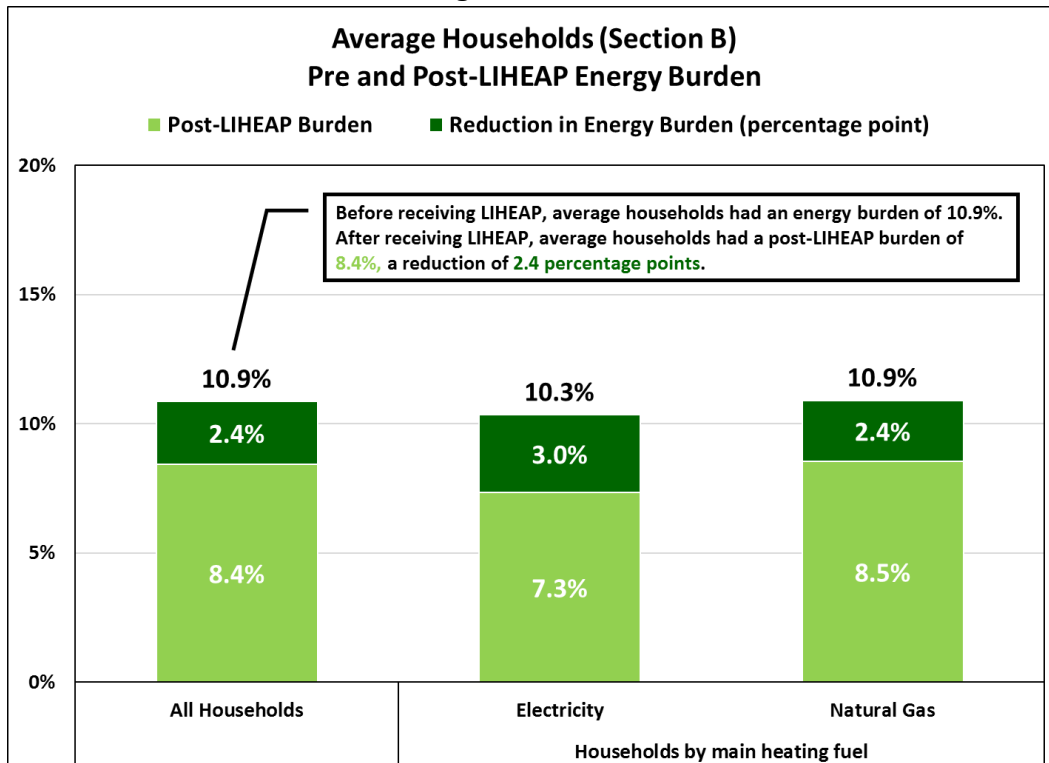
**FY 2018 LIHEAP Performance Measures  
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Figures 3-1 and 3-2 combine data elements for the average energy bill (total and net), benefit amount, pre/post-LIHEAP energy burden, and percentage point reduction in energy burden resulting from the LIHEAP benefit amount for average LIHEAP recipient households (Section B) and provides a brief analysis of these data for all households in the group.

**Figure 3-1**



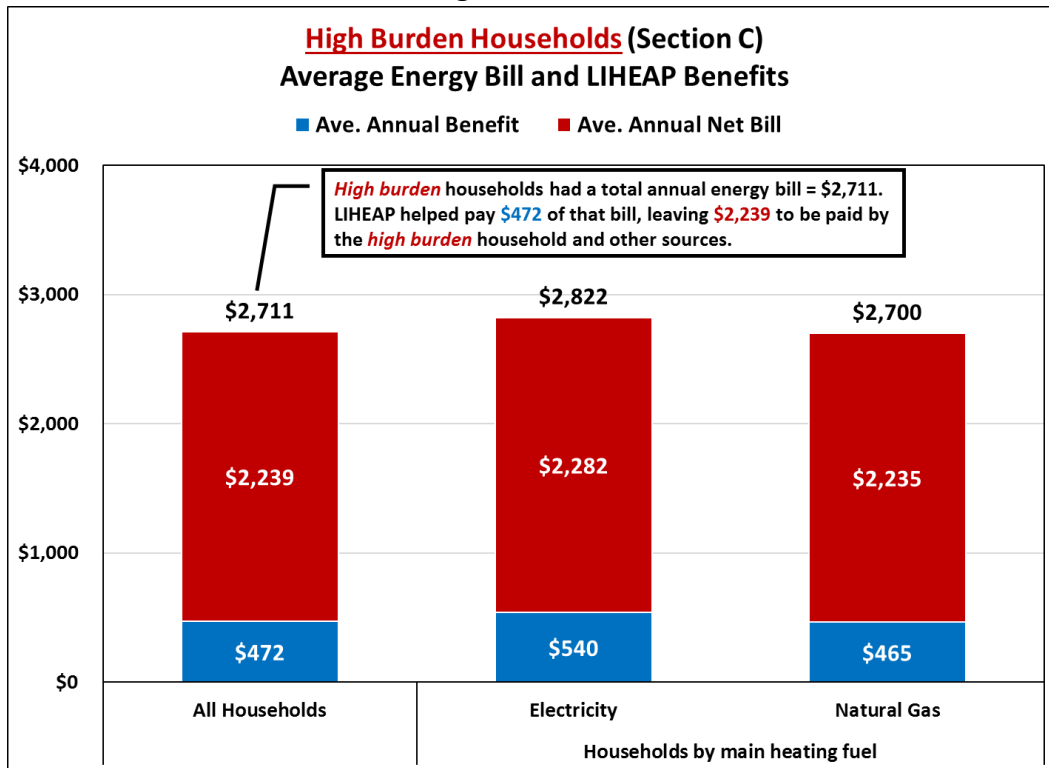
**Figure 3-2**



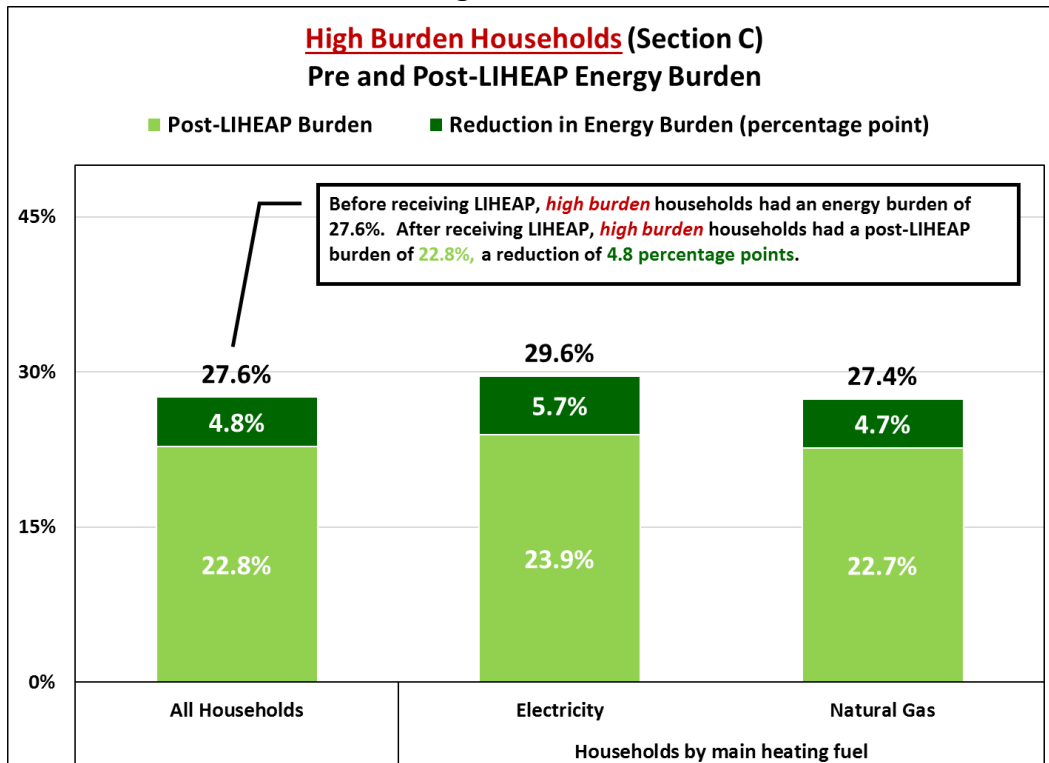
**FY 2018 LIHEAP Performance Measures  
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Figures 4-1 and 4-2 combine data elements for the average energy bill (total and net), benefit amount, pre/post-LIHEAP benefits and percentage point reduction in energy burden resulting from the benefit amount for high burden LIHEAP recipient households (Section C) and provides a brief analysis of these data for all households in the group.

**Figure 4-1**



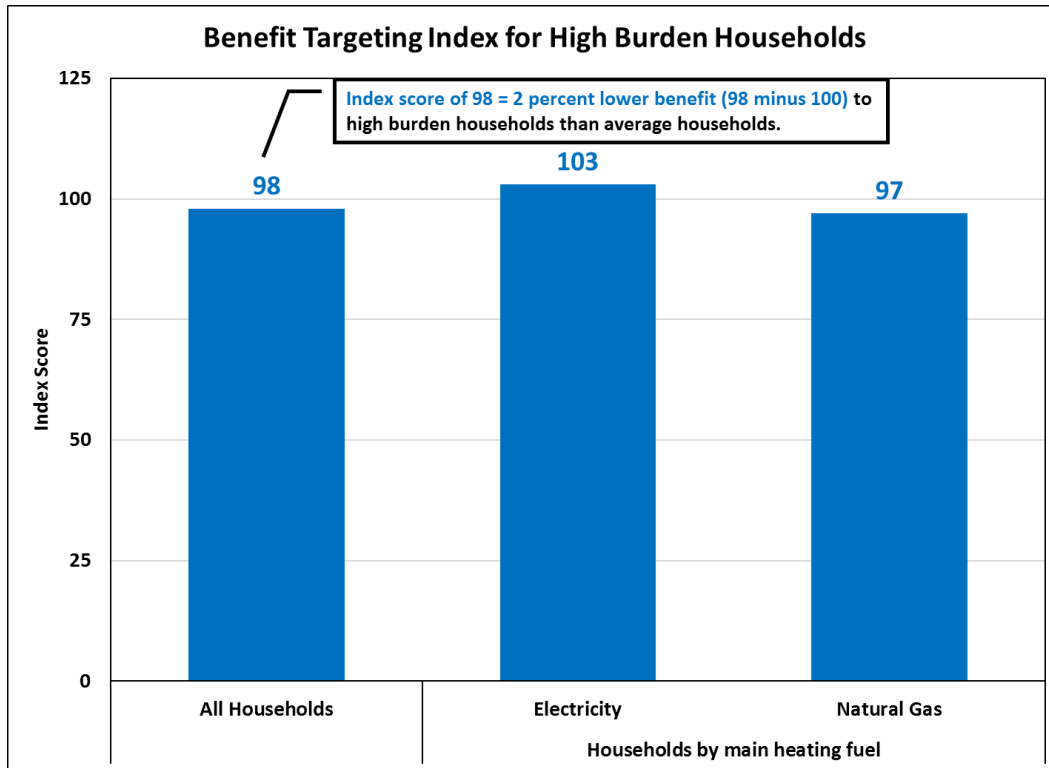
**Figure 4-2**



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Figures 4-3 and 4-4 provide the Benefit Targeting Index and Burden Reduction Targeting Index for high burden households, plus a brief analysis of the results on these indexes for all high burden LIHEAP recipient households.

**Figure 4-3**



**Figure 4-4**

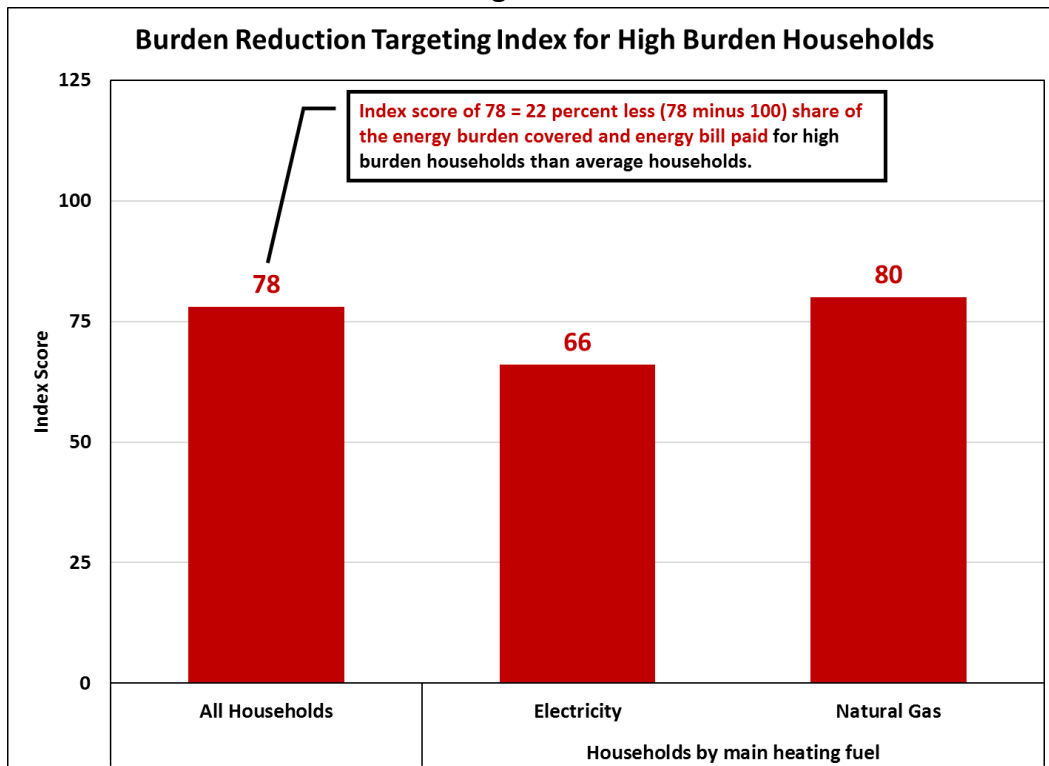


Figure 4-5

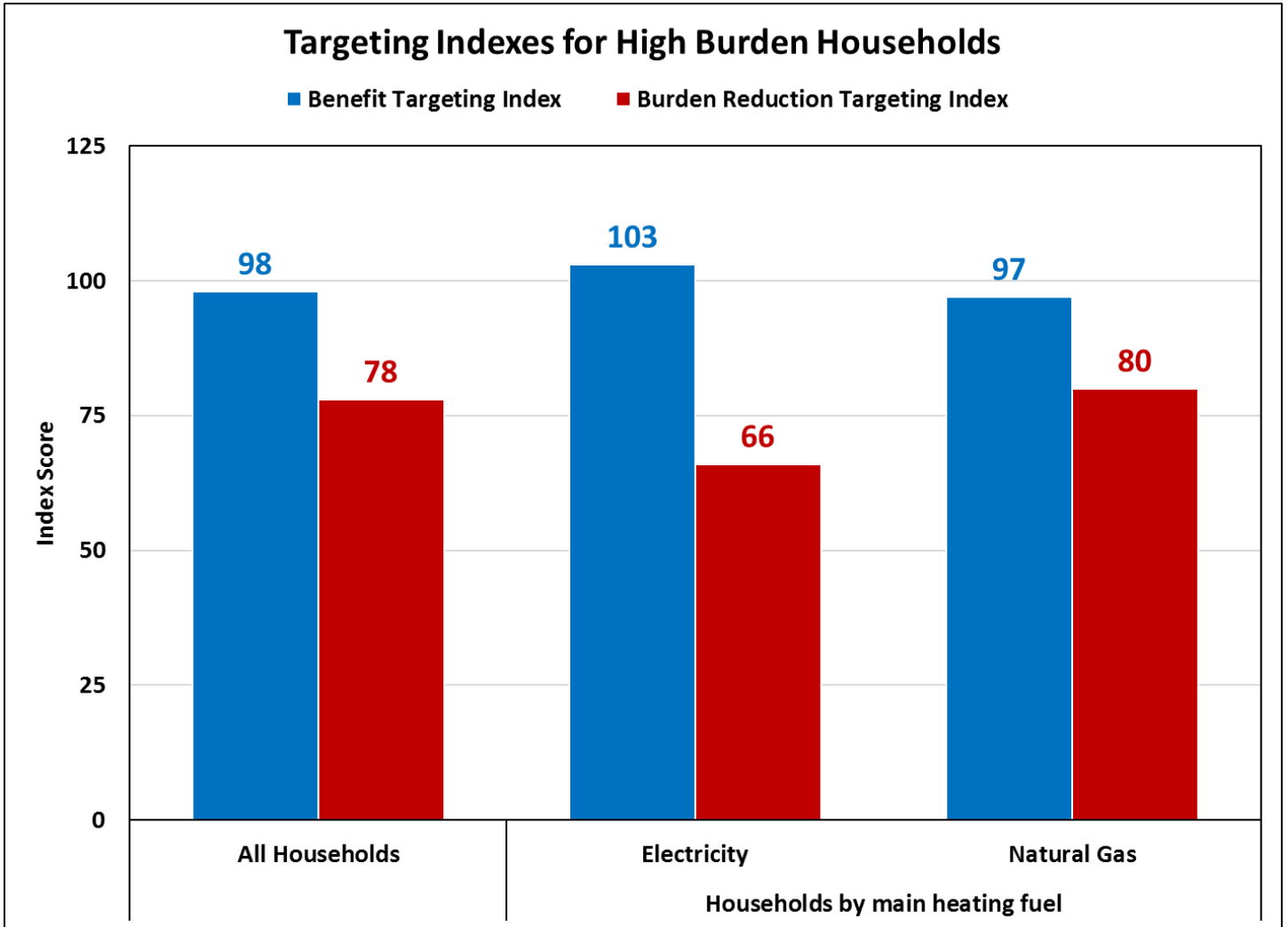


Figure 4-5 combines [Figure 4-3](#) and [Figure 4-4](#) for an at-a-glance comparison of the two indexes. The **Benefit Targeting Index** for high burden households tells whether, on average, high burden households receive higher benefits (score > 100) or lower benefits (score < 100) than average LIHEAP recipient households. The **Burden Reduction Targeting Index** tells whether, on average, high burden households have a greater share of their energy burden covered and energy bill paid by LIHEAP (score > 100) or lesser share of their energy burden covered and energy bill paid by LIHEAP (score < 100) than average LIHEAP recipient households.



Figure 4-6

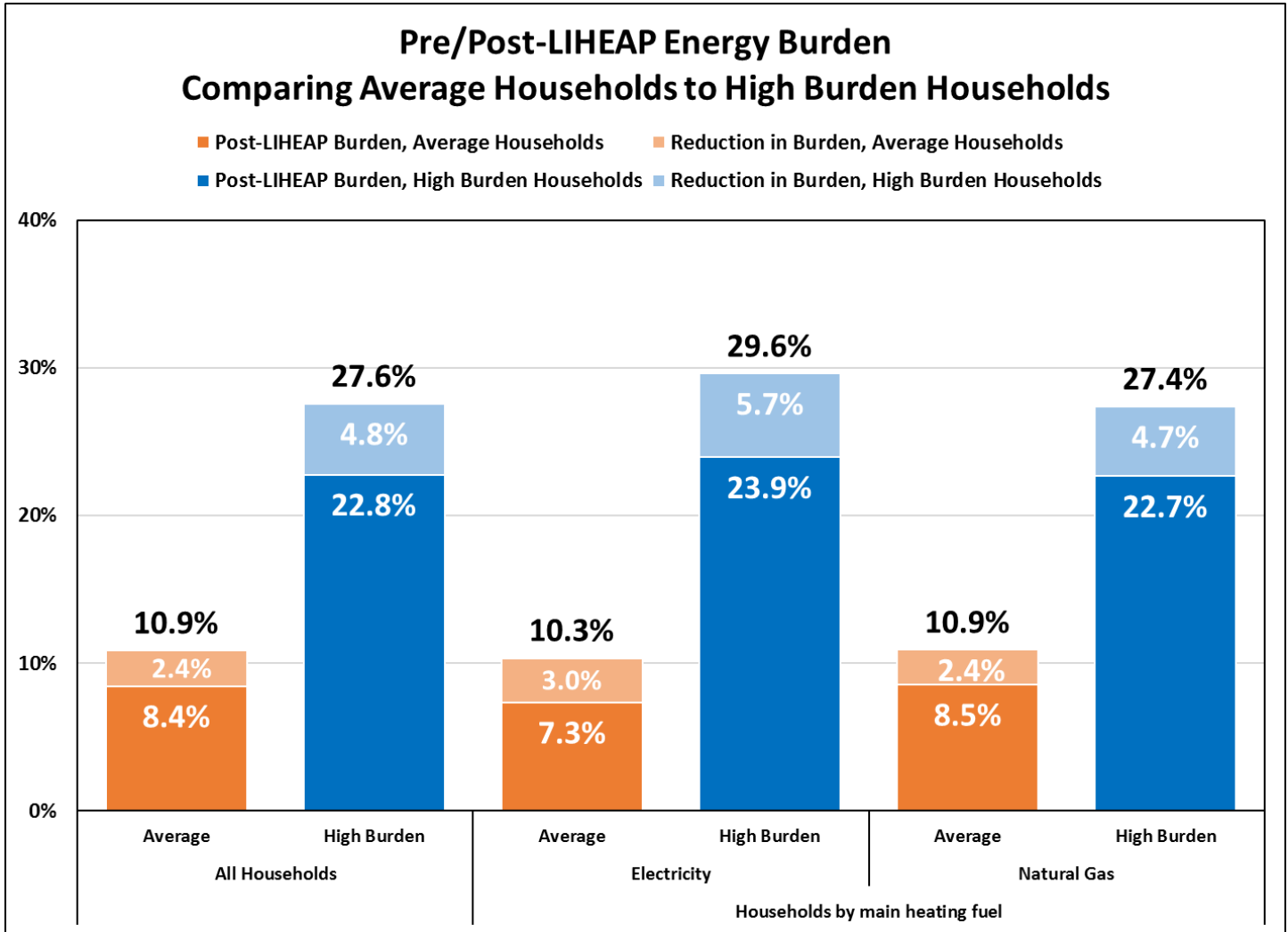


Figure 4-6 combines the data elements from [Figure 3-2](#) and [Figure 4-2](#) to provide a comparison of the pre-LIHEAP energy burden and post-LIHEAP energy burden of average recipient households and high burden recipient households. The “Reduction in Burden” shown in Figure 4-5 is the *percentage point* difference after subtracting the post-LIHEAP energy burden from the pre-LIHEAP energy burden. To examine the *percentage reduction* in energy burden after receiving LIHEAP, return to [Figure 1-6](#) or [Figure 2-6](#).